Four Tools for Interrupting Implicit Bias

by Zaretta Hammond | Apr 9, 2015



I will never forget my first experience with implicit bias as an undergraduate at University of California, Berkeley. I had turned in my first in-class writing assignment in Medieval Literature. I loved the topic of courtly love and whatnot. The professor was an older White man and nice enough. There were no other people of color in the class, but I shined that on. I was excited to be reading these literary classics. I got my assignment back and his comment at the bottom was, "actually this is quite good." I was stunned. Actually? Clearly he had a different expectation of my knowledge and skill, a lower expectation. I couldn't believe that he put that thought in writing. That's implicit bias in action.

While on Spring break this past week, I thought a lot about implicit bias. That's when I remembered my professor's micro-aggression. The topic of implicit bias is so complex and emotionally messy that it's tempting to just want to gloss right over it jump to culturally responsive lesson planning and instructional strategies. But an important part of being culturally responsive is the ability to build trusting relationships with diverse students and to validate their experiences. If you are genuinely validating them then that means you don't trivialize bias. That means as culturally responsive educators we educate ourselves about implicit bias – how it operates and what we can do to interrupt it.

In <u>Part I</u>, we looked at how the Department of Justice's findings on the culture and climate in Ferguson city government. It exposed a pattern of explicit racism and implicit bias. Naming and exposing these patterns is part of recognizing the effects of structural racialization. This is the first step in interrupting unconscious bias.

In Part II, I explained what's going on in our brains when our amygdala gets triggered. We learned that the amygdala has been unconsciously programmed with subtle messages aimed at dehumanizing the "other" – be it

people of color, women and girls, or immigrants. Because it's passed off as "joking," we let these messages into our subconscious. That why they are so hard to get rid of.

The \$64,000 question we are trying to answer now is – how do we stop implicit biases if they are unconscious? It's a good question because it turns out that even if we call ourselves social justice educators, implicit bias gets triggered because of our hidden beliefs. Interesting three-year study done by Dr. Stephanie Jones at the University of Georgia documented the experiences of student teachers who self-identified as social justice or antiracist educators but when actually in physical proximity of a diverse group (especially when they were in the minority) they experienced classic signs of implicit bias – irrational nervousness, anxiety, and fear – when they were in no immediate danger.

The Good News! – Implicit biases are not permanent.

According to folks studying implicit bias change or "<u>de-biasing</u>" as they call it, our biases are not permanent; they are malleable and can be changed by reprogramming our brains and creating new "cognitive habits." The catch is using the right strategies.

What doesn't work?

I know over the past two decades, in education there have been a lot of equity focused trainings and workshops to address issues of racism and implicit bias. Some are helpful; some are really harmful. So, before sharing what seems to work, I want to say a few words about what doesn't work and why. There are three common approaches I've seen schools try in an effort to address implicit bias in the classroom. Research backs up their ineffectiveness.

- Whole staff "diversity training". Most diversity training focuses on having white people look at their white privilege or explore the painful racial history of the United States through a rational lens. While this approach makes people more knowledgeable about past history and injustices, it doesn't do much to educate people about structural racialization or to change deep-rooted, unconscious biased beliefs.
- **The race talk** (aka cross-racial dialogue). Another approach has been to have cross-racial dialogues. Sometimes it's bringing together Black or Latino parents to talk with a mostly White teaching staff. The belief

behind this strategy is that ending bias will happen when there is more racial harmony. While cross-racial dialogue is important in building strong communities, this alone does little to actually shift deep-rooted unconscious beliefs. Without skilled facilitation, these conversations can become very harmful. People of color can carry a great deal of hurt and anger over everyday micro-aggressions that others often trivialize or invalid as "being too sensitive." White teachers often come to these discussions concerned about being personally blamed for racial inequality or accused of being racist.

- This only triggers the brain's amygdala, reinforcing unconscious biases around people of color being "out of control" or "violent". The presence of stress, anger, and negative emotions without proper processing leads people to shut down.
- Data-driven equity conversations. By far the most popular approach since we began disaggregating data under No Child Left Behind is the data-driven equity conversation. The idea is that every teacher disaggregates his student achievement data and gets a clear picture of who is achieving and who isn't, which usually creates a color line with culturally and linguistically diverse students regularly at the bottom. The belief is that seeing this predictable pattern will shift beliefs or at the very least spark some call to action to change this.
- Neuroscience tells us why this strategy hasn't been successful. The brain has what they call *confirmation bias*. Without new beliefs, data simply leads to a person interpreting information in a way that confirms his preconception. So when students of color end up at the bottom of the achievement scale, many teachers say, "See...their parents don't value education," or "they don't apply any effort." The data simply confirms implicit bias rather than interrupts it.

What does work?

One of the nation's leading implicit bias scholars, Patricia Devine of the University of Wisconsin, compares implicit bias to habits that, with intention and practice, can be broken. Her research has found that three conditions need to be in place for individuals to successfully "de-bias":

- 1. *Intention*: You have to acknowledge that you harbor unconscious biases and are motivated to change.
- 2. *Attention*: You have pay attention to your triggers and know when stereotypical responses or assumptions are activated.
- 3. *Time*: You have to make time to practice new strategies designed to "break" your automatic associations that link a negative judgment to behavior that is culturally different from yours.

De-biasing requires a level of metacognition. In this case, you are not thinking about your thinking, but thinking about your unconscious reacting. Devine and her colleagues developed a "multi-faceted prejudice habitbreaking" intervention that lasted eight weeks. Participants were given a "toolkit" of five strategies, and asked to practice at least three (3) of them consistently on a weekly basis.

Here are four of them:

- Re-Association (Stereotype Replacement): An individual recognizes that he or she is responding to a situation or person in a stereotypical fashion. (S)he considers the reasons and actively replaces this biased response with an unbiased one. Another way to use this strategy is to reframe negative associations such as, "Black students are loud and disruptive. A reframe would be, "African American students are enthusiastic and energetic."
- 2. **Refuting** (Counter-stereotypic Imagining): Once a person recognizes she's stereotyped a student of color, she thinks of examples that prove the stereotype to be inaccurate.
- 3. Perspective-taking involves stepping into the shoes of a stereotyped person. What does it feel like to have your intelligence automatically questioned, or to be trailed by detectives each time you walk into a store? Perspective-taking can be very useful in assessing the emotional impact on individuals who are constantly being stereotyped in negative ways. It is also a way to checking one's self if you begin to judge a person of color for reacting a particular way in a stressful situation.
- 4. **Increasing Opportunity for Positive Contact**: Another strategy for reducing implicit bias is to actively seek out situations where one is likely to

be exposed to positive examples of African Americans, Latinos or others people of color. This can involve either being in a very diverse social setting such as going to a farmer's market in a more diverse part of town or seeking out personal contact through shared group activities with a diverse community.

It's important to point out that interrupting implicit bias requires self-motivation. That's why it's nearly impossible to "make" someone confront his biases. As coaches, parents, or teachers, we may see a teacher behaving in ways that are biased, but we can't make him change. He has to want to change. Or, we have to help that person experience a shift in consciousness by helping him entertain different interpretations of students' behavior or learning moves. Interrupting implicit biases is a complex work. I've only scratched the surface here. More in the future.

What's been your experience with interrupting implicit biases – yours or another's?